

Top 5 Global Car Manufacturer

This leading automotive manufacturer sought to manage hundreds of terabytes of emails and files for eDiscovery and Records Management.

SOLUTION

ZL UA for Records Management and eDiscovery

**Enterprise Search
& Preservation**

**File Archiving &
Records
Management**

**Unified
Information
Management**

Top 5 Global Car Manufacturer

- Headquarters in Tokyo, Japan
- 220K Employees Worldwide

Background

This leading automotive manufacturer had an initiative to clean up and manage several hundred terabytes of employee-created data, including email, file shares, and SharePoint. The primary driver was to mitigate the risk of unmanaged data across two areas:

eDiscovery

The customer estimated their **risk and cost exposure for eDiscovery to be \$4M USD per terabyte** due to burdensome discovery expenses, compliance penalties and sanctions, loss of intellectual and confidential information, and impact to public image. Hosting hundreds of terabytes of data, these estimates placed their **potential legal risk upward of \$1B USD**.

Records Management

The majority of the customer's records were below the surface and invisible from corporate view. This was a significant concern for the customer, citing several sanctions that came from poor records management, including Morgan Stanley who was charged \$1.4B USD.

Key Challenges

The customer required a solution that met the following global requirements:

Centralized, accessible and recoverable: A central point of search and access to minimize the loss of records.

Minimize electronic storage cost growth: With data storage cost growing exponentially, deduplicating and defensibly deleting data would save the customer millions per year.

Ensures records retention compliance: Because of the massive risks posed by records compliance penalties, the customer required a defensible system to manage records.

Effective for global eDiscovery search and holds: The customer required global search capabilities and the ability to preserve documents for litigation hold.

Unified Information Management for Top 5 Global Car Manufacturer

A Better Solution

The ZL Tech information management platform was selected to globally manage Office 365 emails and attachments, file shares, and SharePoint sites for eDiscovery and Records Management. The customer chose to have the platform deployed and fully managed by ZL Tech and its partners in the cloud as a SaaS solution, removing the headache of managing it themselves. After transitioning from a legacy archive, Autonomy (now called Micro Focus Digital Safe), the company immediately received several transformational benefits:

A Single Source of Truth

The customer was able to identify and apply a consistent classification and retention policy on tens of millions of records, while providing a single point of access for records managers.

Enterprise Search

Within a single platform, the customer can perform enterprise-wide searches—beyond today's common custodian-based searches. This enables the customer to identify risk and find critical documents wherever they lie, better preparing the company for litigation and compliance.

True Control

Now having full visibility across enterprise data, the customer can make smarter decisions about what documents to keep and what to delete—such as documents with PII. Finally, complete lifecycle management in the platform enables defensible remediation actions.

Unified Information Management with ZL Tech



\$1M Per Case

Average eDiscovery Savings

516%

More Relevant Documents Found

100+ TBs

Average Storage Reduction

Unified

Global Management of Office 365,
Files, SharePoint, & More

Results

Risk Minimization

By defensibly deleting unneeded documents and getting a handle on business records lying in email, file shares and SharePoint, The customer reduced their total potential risk exposure by up to several hundred million dollars.

Cost Savings

With the bulk of eDiscovery costs stemming from processing and reviewing documents, the customer realized significant savings in eDiscovery by more precisely searching and culling data in the ZL platform. ZL Tech's built-in eDiscovery analysis functionality, including hit term analytics, reduces the number of documents for review by up to 50%.

Preparation for Litigation

Finding more relevant information during Early Case Assessment can arm a company with an incredible advantage in eDiscovery. By searching across the enterprise, beyond predefined custodians, the customer was able to find documents with key information that allowed them to make better early-case decisions and gain a strategic advantage.

Learn more at [zlti.com](https://www.zlti.com)